

FURTHER 
SM

FSA/DCAP Employer Reporting Package



Table of Contents

Contents

Flexible Spending Account Employer Reports	1
Flexible Spending Account (FSA).....	1
Business Process Flow and Related Reports.....	1
Further Group Portal.....	2
Participant Activity.....	3
Participant Activity Details.....	4
Contributions.....	5
Contributions Report Details.....	6
Payment Data.....	7-8
Debit Card Substantiation.....	9
Monthly Processing Totals.....	10-11
Administrative Fee Invoices.....	12
Administrative Fee Invoices Participant Details.....	13
Claim Reimbursement Invoices.....	14-15
FSA Member Reports	16-17
Further Member Portal.....	16
Verification Form.....	16
Member Account Statement.....	17
Frequently Asked Questions	17

Flexible Spending Account Employer Reports

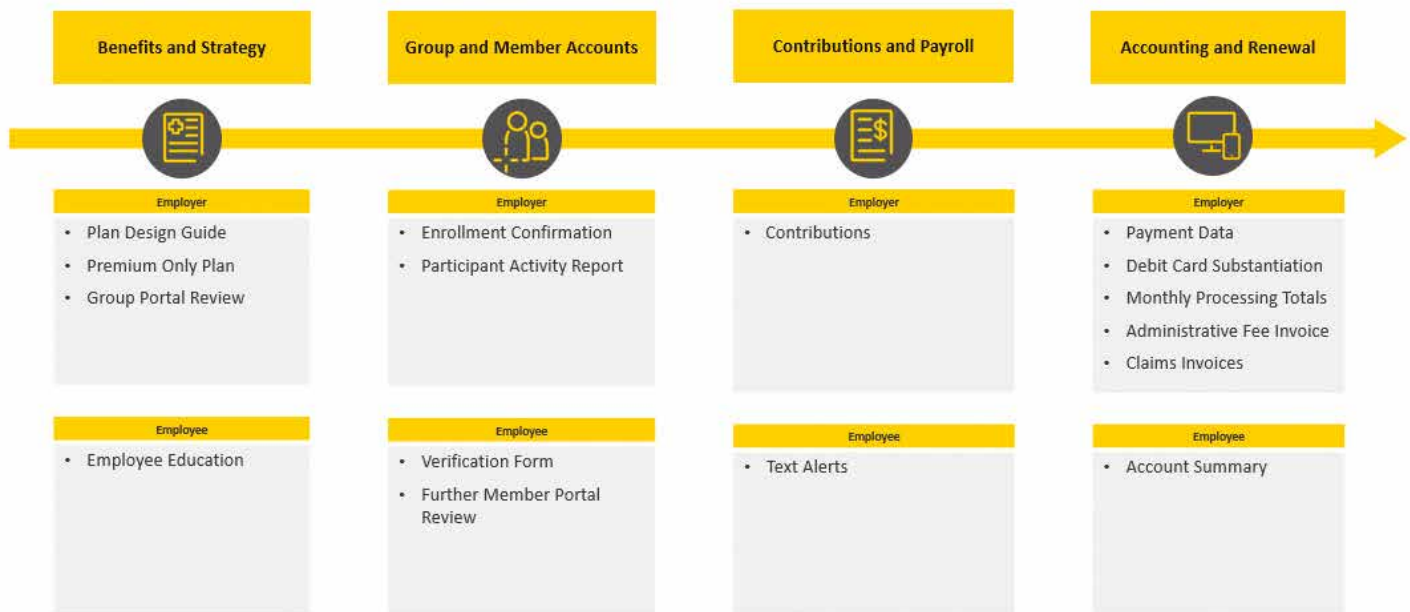
Flexible Spending Account (FSA)

An FSA is an employer-sponsored spending account that allows employees to set aside pretax earnings to pay for eligible health care or dependent care expenses. Pretax funds are deducted from each paycheck and automatically deposited into an FSA account. Employees decide how much to contribute, tax-free, for the year. Employers can also decide to contribute, up to a maximum amount.

- **Medical FSA** – Allows employees to pay for eligible expenses not covered by the health plan, such as deductibles, coinsurance, dental care, orthodontia, and vision care. The total amount the employee chooses to contribute is available to them on the first day of the plan year, even if they have not contributed that much yet.
- **Dependent Care FSA (DCAP)** – Allows employees to pay for day care expenses for their children under age 13 or for older dependents not capable of self-care needed to allow an employee to work. The money must be contributed to the employee’s account before they can request reimbursement.

Business Process Flow and Related Reports

Reports and Process Flow – FSA and DCAP



Further Group Portal

Our Group Portal is your one-stop shop for managing your company's spending accounts. It gives you instant access to your account information and the ability to complete transactions online, which means less paperwork and a better use of your time and resources. Once registered, you can begin to experience the convenience and control it provides.

Further makes several reports available to you in the Group Portal.

These reports are:

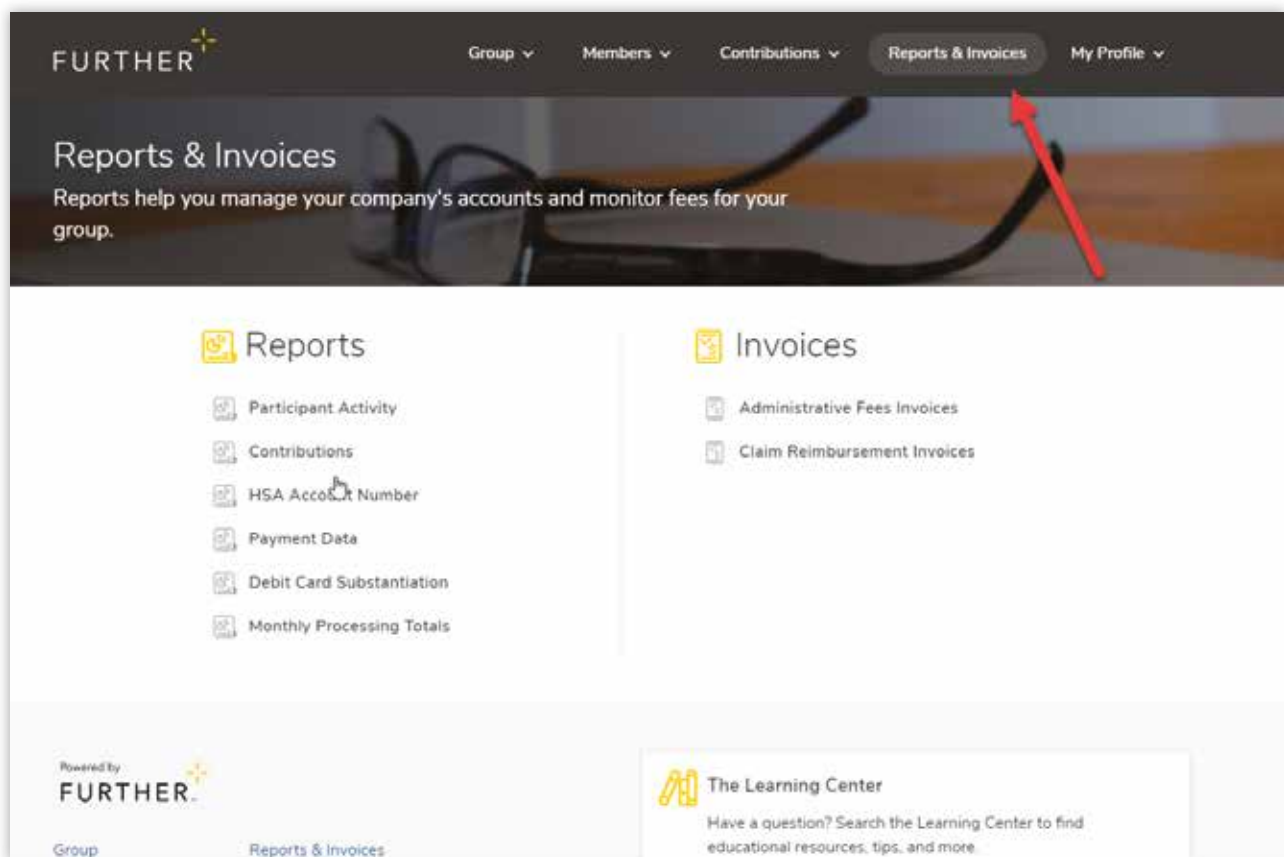
- Available on demand
- Viewable for specific time periods
- Sortable and filterable for specific information
- Able to be exported to Excel spreadsheets (and some to PDFs)

You can access the reports as often as you like. A few of the more common reports are shown on the portal dashboard in the right-hand column under Reports, and you can see the full list of reports by clicking Reports & Invoices in the top header.

The reports and invoices are dependent on which products your group is enrolled in, so you may not see all of the reports listed here if they're not relevant to you. You can also export the data from any report into an Excel file.

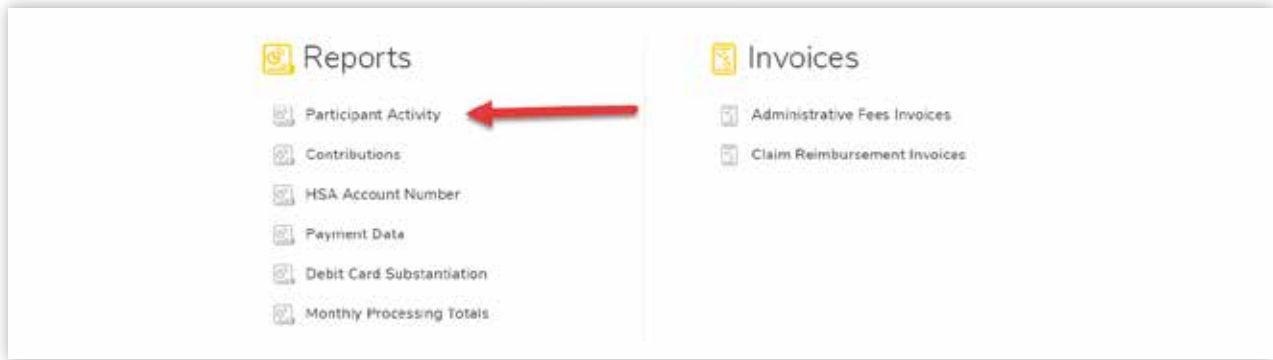
Note: Groups that use a location hierarchy to organize their employee spending account population will see an additional Location filter on their reports. The Group Portal user can filter the data on the location(s) they have access to view.

Go to <https://group.hellofurther.com/login>



All data shown in report samples are hypothetical examples for purposes of illustration only.

Participant Activity



This report is primarily used to verify active enrollment by product at any point in time. It may also be used to track spending/saving Year-To-Date trends. This includes a group summary page and a detailed report which lists all participants with account summary information. The data includes employer funding, plan year contributions, plan year withdrawals and account balance information in aggregate for the group. This may be used to verify enrollment once it has initially been entered. After enrollment is initially loaded, this data is available in real time on any day of the month for total contributions and total claims data for any day once the daily posting is complete.

The screenshot shows the 'Participant Activity Report' page. At the top, there is a navigation bar with 'FURTHER' logo and links for 'Group', 'Members', 'Contributions', 'Reports & Invoices', and 'My Profile'. Below the navigation bar is a header section with the title 'Participant Activity Report' and a description: 'See participation for each account type you offer and financial totals associated with each account type'. There is an 'Excel' button in the top right corner. Below the header is a form with two input fields: 'Product' (set to 'FSA Medical FSA - 01/01/2020 - 12/31') and 'Date of Report' (set to '11/17/2020'). A 'Run Report' button is to the right of the date field. Below the form is a table with the following columns: Name, SSN Ending, Start Date, Available Rollover, Applied Rollover, Employee Election, Total Deposits, and Total Withd.

Name ↑	SSN Ending	Start Date	Available Rollover	Applied Rollover	Employee Election	Total Deposits	Total Withd
Burch, Kobe	xxxxx1201		\$498.08	\$0.00	\$0.00	\$0.00	
Calderon, Milo	xxxxx1199	01/01/2020	\$0.00	\$0.00	\$1,500.00	\$1,269.18	\$1,1
Glenn, Stanley	xxxxx3029	01/01/2020	\$10.87	\$166.39	\$2,750.00	\$2,326.94	\$2,1
Hamilton, Kinsley	xxxxx1631	01/01/2020	\$271.78	\$0.00	\$300.00	\$253.88	
Haney, Blaze	xxxxx1217	01/01/2020	\$0.00	\$0.00	\$2,445.00	\$2,068.88	\$2,1
Heath, Bailey	xxxxx1453	01/01/2020	\$0.00	\$0.00	\$500.00	\$423.06	\$0
Hickman,	xxxxx1535	01/01/2020	\$0.00	\$0.00	\$2,750.00	\$2,326.94	\$2,1

Participant Activity Details

FURTHER Group Members Contributions Reports & Invoices My Profile

Participant Activity Report

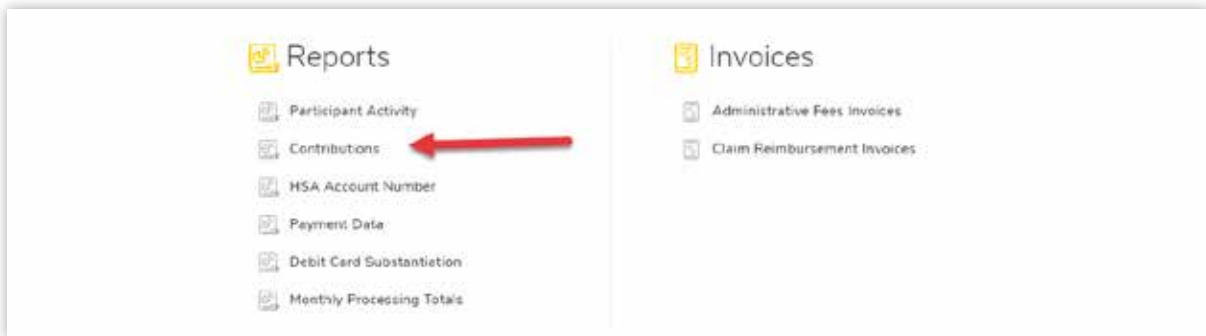
See participation for each account type you offer and financial totals associated with each account type

[Reports](#) | [Participant Activity Report](#) | [Participant Activity Details](#) Excel

Product: Date of Report: Run Report

Name	SSN Ending	Start Date	Employee Election	Total Deposits	Total Withdrawals	Available Balance
Hamilton, Kinsley	xxxxx1631	01/01/2020	\$5,000.00	\$3,964.12	\$0.00	\$3,964.12
Heath, Bailey	xxxxx1453	01/01/2020	\$5,000.00	\$4,230.82	\$2,884.65	\$1,346.17
Mathews, Paula	xxxxx1687	01/01/2020	\$5,000.00	\$2,730.74	\$2,716.34	\$14.40
McDowell, Yasmine	xxxxx1502	01/01/2020	\$5,000.00	\$4,230.77	\$4,230.77	\$0.00
Meyers, Valentina	xxxxx1836	01/01/2020	\$5,000.00	\$4,230.82	\$4,230.82	\$0.00
Preston, Yosef	xxxxx1732	01/01/2020	\$2,000.00	\$1,692.24	\$840.00	\$852.24
Pruitt, Mikaela	xxxxx1625	01/01/2020	\$1,000.00	\$846.12	\$0.00	\$846.12

Contributions



This report provides a detailed breakdown of all payroll contributions. This report is typically used to reconcile the employer's payroll contributions with the contributions in the Further system. Contribution reports can be generated on the Group Portal by clicking on the "Reports & Invoices" link on the top of the page. This report includes group-initiated contributions and can be generated by specific date spans and/or product type.

- **Medical FSA Contributions** – A Medical FSA is a notional account. Contribution amounts are reported to Further by the employer for FSA administration. Employer funding of accounts occurs as claims are paid. Claims will be processed and paid up to the annual election amount which is available the first day the plan is effective.
- **Dependent Care FSA (DCAP) Contributions** – A DCAP is a notional account. Contribution amounts are reported to Further by the employer for DCAP administration. Employer funding of accounts occurs as claims are paid. Claims will be processed and paid up to the reported contribution amount.

The screenshot shows the 'Contribution Report' page in the Further system. The page has a dark header with the 'FURTHER' logo and navigation links for 'Group', 'Members', 'Contributions', 'Reports & Invoices', and 'My Profile'. Below the header is a banner with the title 'Contribution Report' and the text 'See contributions made for your group; View Details to see this list broken out by member name'. There is an 'Excel' button in the top right corner. Below the banner is a form with fields for 'Start Date' (01/01/2019), 'End Date' (12/31/2019), 'Date Type' (Contribution Da...), and 'Tax Year' (Select One). There is a 'Run Report' button and a 'View Details' button. Below the form is a table with the following data:

Added Date	Contribution Date	Tax Year	Employer Amount	Employee Amount	Total Amount
12/20/2019	12/20/2019	2019	\$0.00	\$3,892.81	\$3,892.81
12/06/2019	12/06/2019	2019	\$0.00	\$3,893.51	\$3,893.51
11/23/2019	11/22/2019	2019	\$0.00	\$3,912.74	\$3,912.74

Contributions Report Details

FURTHER Group Members Contributions Reports & Invoices My Profile

Contribution Report

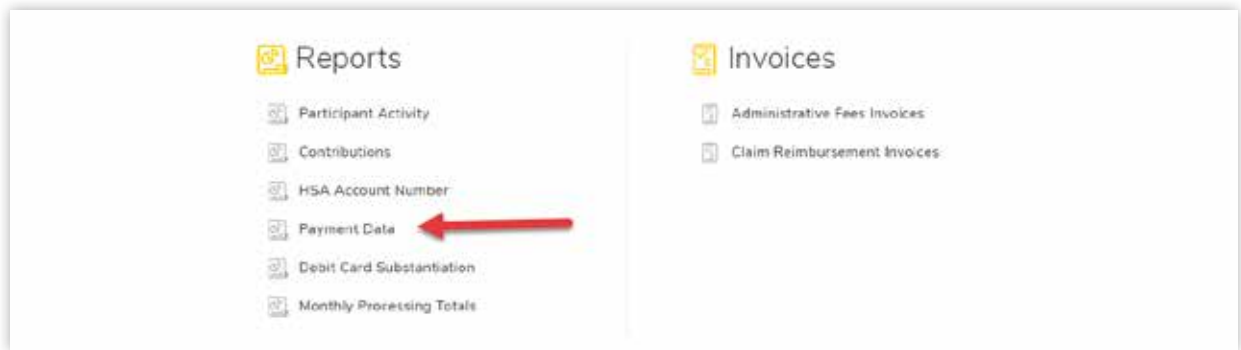
See contributions made for your group; View Details to see this list broken out by member name

Reports | [HSA Contribution Report](#) | [View Contribution Report Details](#) Excel

Start Date: End Date: Date Type: Run Report

Name	Contribution Date	Added Date	Tax Year	Type	Total Amount
Benson, Gwendolyn X	06/07/2019	06/07/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	05/24/2019	05/24/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	12/20/2019	12/20/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	05/10/2019	05/10/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	12/06/2019	12/06/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	04/26/2019	04/26/2019	2019	Employee	\$115.38
Benson, Gwendolyn X	11/27/2019	11/27/2019	2019	Employee	\$115.38

Payment Data



This report is available on the Group Portal and allows the user to create a customized report of notional claim payments based on actual claim payment dates. The report is based on claim payment dates, not group invoice billed dates. It may be used to examine spending trends or to research specific member claims.

Users can download an Excel file containing all the records. In addition to the columns displayed on the Summary screen, the Excel file will also include the following columns: Group Number, Group Name, Location Code, Plan, Plan Year Start Date, Plan Year End Date.

In addition to the columns displayed on the Detail screen, the Excel file will also include the following columns: Group Number, Group Name, Location Name, Invoice Number, Invoice Date, Product, Plan Year Start Date, Plan Year End Date, Member First Name, Member Last Name, Payment Date, Payment Method, Payment Amount, Member SSN (full), Member Employee Number, Partner Group ID, Partner Member ID.

The screenshot shows the 'Payment Data Report' interface. At the top, there is a navigation bar with the 'FURTHER' logo and links for 'Group', 'Members', 'Contributions', 'Reports & Invoices', and 'My Profile'. Below the navigation bar is a header section with the title 'Payment Data Report' and a subtitle 'See total amounts paid by location and account type. Filter the report using the fields below.' There is an 'Excel' download button. Below the header is a filter section with 'Start Date' (12/01/2019) and 'End Date' (11/17/2020) fields, a 'View Members' button, and a 'Run Report' button. Below the filter section is a table with the following data:

Product	Plan Year Start	Plan Year End	Amount
Dep Care FSA	01/01/2019	12/31/2019	\$961.55
Dep Care FSA	01/01/2019	12/31/2019	\$192.31
Dep Care FSA	01/01/2019	12/31/2019	\$192.25
Dep Care FSA	01/01/2019	12/31/2019	\$1,390.00
Dep Care FSA	01/01/2019	12/31/2019	\$192.31
Dep Care FSA	01/01/2019	12/31/2019	\$192.25

Payment Data (Continued)

FURTHER Groups Group Members Contributions Reports & Invoices My Profile

Payment Data Report

See total amounts paid by location and account type. Filter the report using the fields below.

Results | [Payment Data Report](#)

Excel

Start Date: 01/01/2019 End Date: 12/31/2019

View Members Run Report

Product	Plan Year Start	Plan Year End	Amount
Medical FSA	01/01/2019	12/31/2019	-\$7.01
Medical FSA	01/01/2019	12/31/2019	\$2.31
Medical FSA	01/01/2019	12/31/2019	\$3.81
Dep Care FSA	01/01/2018	12/31/2019	\$319.32
Medical FSA	01/01/2019	12/31/2019	\$1.81
Medical FSA	01/01/2019	12/31/2019	\$5.20

FURTHER Groups Group Members Contributions Reports & Invoices My Profile

Payment Data Report

See total amounts paid by location and account type. Filter the report using the fields below.

Results | [Payment Data Report](#) | [Payment Data Report Details](#)

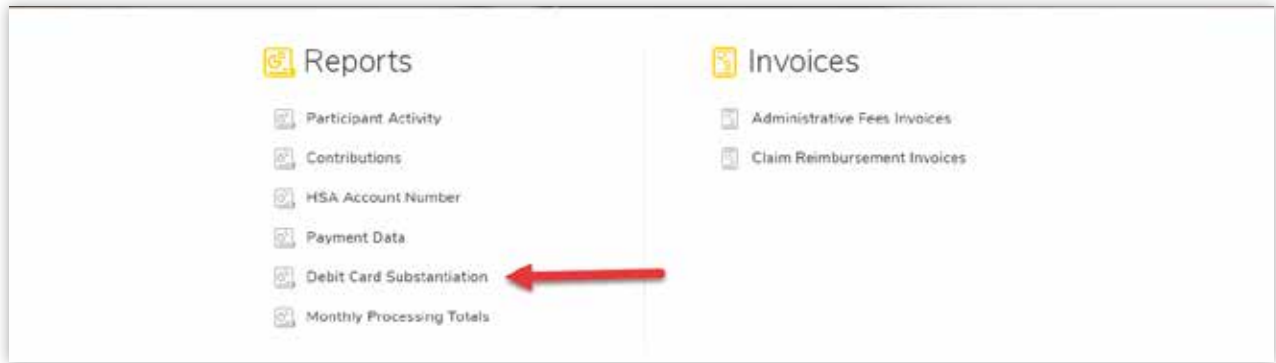
Excel

Start Date: 01/01/2019 End Date: 12/31/2019

Hide Members Run Report

Product	Plan Year Start	Plan Year End	Name	SSN Ending	Payment Date	Amount	Payment Method	Invoice
Total						\$223,247.24		
Dep Care FSA	01/01/2018	12/31/2019	Barter, Adam	xxxx2119	01/14/2019	\$5,000.00	Direct Deposit	01/16
Medical FSA	01/01/2019	12/31/2019	Escobar, Holden	xxxx2106	01/02/2019	\$2.31	Pharmacy POS	01/08
Medical FSA	01/01/2019	12/31/2019	Escobar, Holden	xxxx2106	01/03/2019	\$3.81	Pharmacy POS	01/09
Dep Care FSA	01/01/2018	12/31/2019	Link, Abdullah	xxxx2098	01/08/2019	\$319.32	Direct Deposit	01/09
Medical FSA	01/01/2019	12/31/2019	Le, Christine	xxxx2159	01/09/2019	\$1.81	Pharmacy POS	01/09

Debit Card Substantiation



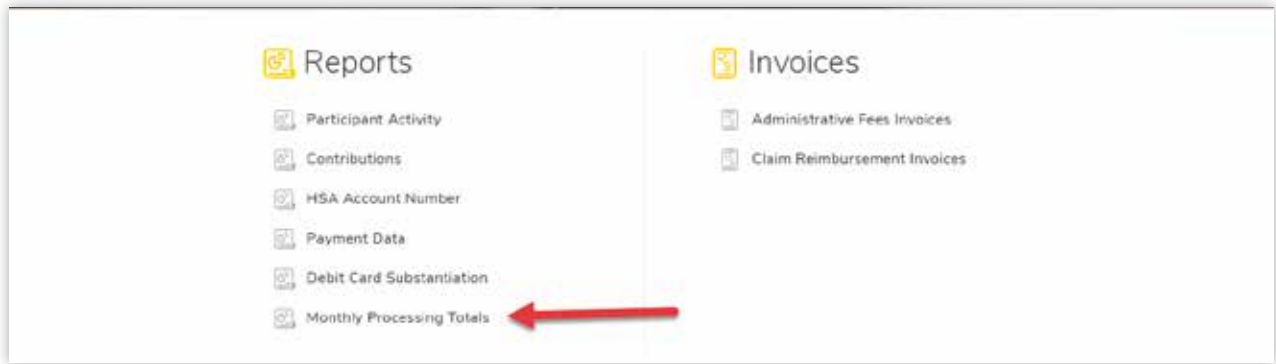
This report is available on the Group Portal and can be used to see debit card payments requiring substantiation (transactions needing supporting documentation to prove the expense is eligible). Running the report by Location will show member name, amount of the transaction, purchase date and process date. Once Further receives valid documentation to substantiate the claim expense is eligible, the claim will no longer appear on this report and can no longer be viewed.

Debit Card Substantiation Report
See debit card payments requiring substantiation (supporting documentation to prove the expense is eligible)

Excel

Name ↑	SSN Ending	Account	Purchase Date	Amount	Process Date	Notice Sent	Status	Age (days)
Lynch, Everett N	1663	Medical FSA	11/28/2020	\$128.04	12/01/2020	11/01/2020	Invalid Doc	50
Marden, Muhammad S	1471	Medical FSA	11/23/2020	\$261.00	11/26/2020	11/01/2020	Invalid Doc	60
Prust, Mikaela D	1625	Medical FSA	11/23/2020	\$19.35	11/25/2020	11/01/2020	Invalid Doc	50
Thomas, Nathanael L	1421	Medical FSA	11/30/2020	\$40.00	12/02/2020	11/01/2020	Invalid Doc	50
Wisner, Craig A	1626	Medical FSA	11/13/2020	\$360.81	11/28/2020	11/01/2020	Invalid Doc	50

Monthly Processing Totals



This report is available on the Group Portal and identifies spending account contribution and claim payment activity for a given product and time period to calculate Monthly Withdrawals and Monthly Contributions totals. These totals correspond with each month in the time period. The detail report includes the summary information broken down at a member level.

Monthly Contributions is the sum of the contribution amount associated with deposits applied to the applicable member accounts where the contribution date associated with deposit falls within the selected date range. The report will display the total of those contributions aggregated by month.

Monthly Withdrawals is the sum of the claim payments or credits/adjustments processed from the applicable member accounts where the claim Payment Date falls within the selected date range. The report will display the total of the claim approved amount associated with those payments aggregated by month.

The screenshot displays the 'Monthly Processing Totals' report interface. At the top, there is a navigation bar with the 'FURTHER' logo and tabs for 'Group', 'Members', 'Contributions', 'Reports & Invoices', and 'My Profile'. Below the navigation bar is a header section with the title 'Monthly Processing Totals' and a subtitle 'See your monthly claim and contribution totals for each type of account'. The main content area features a form with the following fields: 'Product' (set to 'PSA Medical FSA - 01/01'), 'Start Date' (set to '01/01/2019'), and 'End Date' (set to '12/01/2019'). There is a 'Run Report' button and an 'Excel' download button. Below the form is a table with the following columns: Name, SSN Ending, Start Date, Term Date, Month, Monthly Contributions, and Monthly Withdrawals. The table contains data for a member named Jordan Arroyo from January 2019 to July 2019.

Name	SSN Ending	Start Date	Term Date	Month	Monthly Contributions	Monthly Withdrawals
Arroyo, Jordan	xxxxx1702	01/01/2019		07/2019	\$35.96	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		06/2019	\$53.94	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		05/2019	\$35.96	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		04/2019	\$35.96	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		03/2019	\$35.96	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		02/2019	\$35.96	\$0.00
Arroyo, Jordan	xxxxx1702	01/01/2019		01/2019	\$53.94	\$0.00

Monthly Processing Totals (Continued)

FURTHER Group Members Contributions Reports & Invoices My Profile

Monthly Processing Totals

See your monthly claim and contribution totals for each type of account

[Reports](#) | [Monthly Processing Totals](#) | [Monthly Processing Totals Details](#) Excel

Product: Start Date: End Date: Run Report

Name	SSN Ending	Start Date	Term Date	Month	Monthly Contributions	Monthly Withdrawals
Koch, Alexis	xxxx1641	01/01/2018		02/2018	\$38.48	\$0.00
Koch, Alexis	xxxx1641	01/01/2018		01/2018	\$57.72	\$0.00
Koch, Alexis	xxxx1641	01/01/2018		11/2018	\$38.48	\$0.00
Koch, Alexis	xxxx1641	01/01/2018		10/2018	\$38.48	\$0.00
Koch, Alexis	xxxx1641	01/01/2018		09/2018	\$38.48	\$0.00
Koch, Alexis	xxxx1641	01/01/2018		08/2018	\$38.48	\$0.00

Administrative Fee Invoices



The administrative fee report can be generated on the Group Portal by either clicking on the *Admin Fee Invoices* link on the homepage of the Reports widget or on the *Reports & Invoices* page.

The Administrative Fee Invoice shows a monthly summary of administrative fee invoices with billing information including fee type, billing period, invoice number, invoice description, amount billed, amount paid, amount due, due date, and invoice status.

Drill down is also available to show billing invoice detail by location (if applicable) with participant name, billing period, administrative fee and account type.

Note: An Administrative Fee Invoice email notification will be sent to the billing contact on the 10th of every month, 10 days prior to the ACH pull to indicate the invoice is available on the portal for review.

The screenshot shows the 'Administrative Fee Invoices' page in the FURTHER Group Portal. The page has a dark header with the FURTHER logo and navigation links for Group, Members, Contributions, Reports & Invoices, and My Profile. Below the header is a banner with the title 'Administrative Fee Invoices' and a description: 'View the fees charged for your group. Click the fee type to see the amounts billed and paid broken out by member.' Below the banner is a filter section with a dropdown for 'Invoice Date' set to 'Last 12 Months', two checkboxes for 'Show Billing Period' and 'Show Payment Information', and a 'Run Report' button. Below the filter section is a table with the following columns: Fee Type, Invoice Date, Invoice Number, Amount Billed, Amount Paid, Amount Due, Due Date, and Status. The table contains one row of data for 'Participant Fee' with an invoice date of 12/06/2019, invoice number 1434674, amount billed of \$395.00, amount paid of \$395.00, amount due of \$0.00, and due date of 12/20/2019. Below the table is a pagination control showing 'Rows per page' set to 50 and '1-1 of 1'.

Fee Type	Invoice Date	Invoice Number	Amount Billed	Amount Paid	Amount Due	Due Date	Status
Participant Fee	12/06/2019	1434674	\$395.00	\$395.00	\$0.00	12/20/2019	Cl

Administrative Fee Invoices | Participant Details

FURTHER Group Members Contributions Reports & Invoices My Profile

Administrative Fee Invoices

View the fees charged for your group. Click the fee type to see the amounts billed and paid broken out by member.

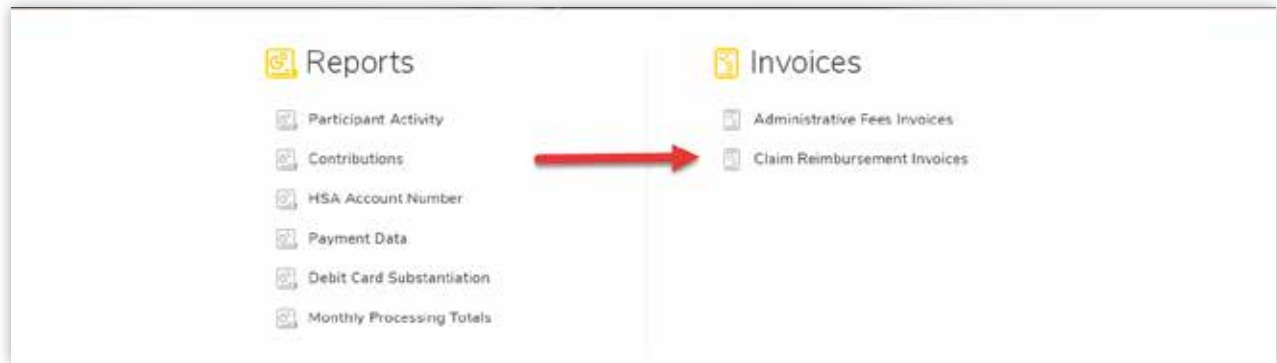
[Reports](#) | [Administrative Fee Invoices](#) | [Participant Fee Details](#)

[Excel](#) [PDF Summary](#) [PDF Detail](#)

Fee Type	Invoice Date	Invoice Number	Amount Billed	Amount Paid	Amount Due	Due Date	Status
Participant Fee	12/01/2020	15553467	\$394.50	\$0.00	\$394.50	12/31/2020	Open

Name	SSN Ending	Billing Period	Product	Amount Billed
Benson, Gwendolyn X	1263	12/01/2020 - 12/31/2020	HSA	\$4.50
Bond, Esteban W	1678	12/01/2020 - 12/31/2020	HRA	\$5.00
Booth, Bryant P	2907	12/01/2020 - 12/31/2020	HSA	\$4.50
Buckley, Gideon C	1996	12/01/2020 - 12/31/2020	HSA	\$4.50
Burch, Kobe W	1201	12/01/2020 - 12/31/2020	PSA, HSA	\$5.00
Burns, Iyana X	1614	12/01/2020 - 12/31/2020	HSA	\$4.50

Claim Reimbursement Invoices



The Claims Reimbursement Invoice shows a weekly summary of claims paid including invoice number, invoice date, amount billed, amount paid, amount due, payment date, payment method, due date, and invoice status.

Drill down is also available to show billing invoice detail by location (if applicable) with participant name, participant SSN (last four), member payment method, and product.

Note: A claims reimbursement email notification will be sent to the billing contact on an assigned day of the week, every week, two days prior to the ACH pull to indicate the invoice is available on the portal for review.

The screenshot shows the 'Claim Reimbursement Invoices' page in the FURTHER portal. The header includes the FURTHER logo and navigation links for Group, Members, Contributions, Reports & Invoices, and My Profile. The main heading is 'Claim Reimbursement Invoices' with the subtitle 'View amounts and details for member reimbursement requests'. Below the heading, there are filters for 'Invoice Date' (set to 'Last 12 Months') and a checkbox for 'Include Payment Information' (checked). A 'Run Report' button is also present. The main content is a table with the following columns: Invoice Number, Invoice Date, Amount Billed, Amount Paid, Amount Due, Payment Date, and Payment Method. The table contains five rows of data, each with a blue link for the invoice number. At the bottom, there is a 'Rows per page' dropdown set to 50 and a '1-5 of 5' indicator.

Invoice Number	Invoice Date	Amount Billed	Amount Paid	Amount Due	Payment Date	Payment Method
39267342	12/26/2019	\$6,018.73	\$6,018.73	\$0.00	12/29/2019	ACH Bank Account Ending 1029
39260459	12/17/2019	\$1,837.39	\$1,837.39	\$0.00	12/18/2019	ACH Bank Account Ending 1029
39254540	12/10/2019	\$1,672.35	\$1,672.35	\$0.00	12/11/2019	ACH Bank Account Ending 1029
39249781	12/03/2019	\$1,402.43	\$1,402.43	\$0.00	12/04/2019	ACH Bank Account Ending 1029
39242569	11/26/2019	\$1,655.20	\$1,655.20	\$0.00	11/27/2019	ACH Bank Account Ending 1029

Claim Reimbursement Invoices (Continued)

FURTHER Group Members Contributions Reports & Invoices My Profile

Claim Reimbursement Invoices

View amounts and details for member reimbursement requests

Reports | [Claim Reimbursement Invoices](#) Excel

Invoice Date: Include Payment Information Run Report

Invoice Number ↓	Invoice Date	Amount Billed	Amount Paid	Amount Due	Payment Date	Payment Method
39267342	12/26/2019	\$6,018.73	\$6,018.73	\$0.00	12/29/2019	ACH Bank Account Ending 1029
39260459	12/17/2019	\$1,837.39	\$1,837.39	\$0.00	12/18/2019	ACH Bank Account Ending 1029
39254540	12/10/2019	\$1,672.35	\$1,672.35	\$0.00	12/11/2019	ACH Bank Account Ending 1029
39249781	12/03/2019	\$1,402.43	\$1,402.43	\$0.00	12/04/2019	ACH Bank Account Ending 1029
39242569	11/26/2019	\$1,655.20	\$1,655.20	\$0.00	11/27/2019	ACH Bank Account Ending 1029

Rows per page: 1-5 of 5

FSA Member Reports

These are some of the most common member documents. Members may occasionally see other materials to help them with their accounts.

Further Member Portal

Go to <https://member.hellofurther.com/login>

Verification Form

This report details participant account information. This is mailed following enrollment. It is not available on the portal.

FURTHER 

Account Verification Form

JOHN SMITH
123 MAIN STREET
ST. PAUL, MN 55121

Employer: ABC COMPANY INC
SA ID: SA1234567
Date: 01/22/2021

Welcome to Further, the administrator for your spending account(s). At Further, we help connect your health and finances, so you spend less time worrying and more time living.

Your Spending Account ID Number: SA1234567

You have the following account(s):

Medical FSA - effective: 01/01/2021 - 12/31/2021
Claims for the above plan year must be submitted by 03/31/2022.

What you need to do
If you haven't already done so, register your account(s) at member.hellofurther.com. Once registered, you can view your account balances and transactions, submit claims and enroll in direct deposit to receive reimbursements fast.


We're here for you
If you can't find the answers you are looking for online, give us a call. You can talk with one of our specially trained customer service representatives at:

800-859-2144
Monday through Friday, 7 AM to 8 PM Central Time

FSA Member Reports (Continued)

Member Account Statement

This report provides account summary information, including account start and end dates, account term date (if applicable), employer contributions, withdrawals and available balance. Annual account summary statements are sent during fourth quarter as part of standard reporting. Quarterly reporting is available for an additional fee.



Member Account Statement

JOHN SMITH
123 MAIN STREET
ST. PAUL, MN 55121

SA ID: SA1234567
Date: 10/30/2019

Employer: ABC COMPANY INC

Thank you for being a valued customer of Further. This account summary is being provided to reflect all account activity processed on your account from 01/01/2019 through 09/30/2019. Please visit our website at member.hellofurther.com for detailed account activity throughout the year, including available balance, payments and claim information.

Medical FSA Summary

Account Start Date	01/01/2019	Rollover from Prior Year	\$500.00
Account End Date	12/31/2019	Election Amount	\$1,000.00
Claims Filing Deadline	03/31/2020	Contributions	\$730.75
		Withdrawals	\$843.98
		Available Balance	\$656.02

Please note the following:
Claims must be incurred during the plan year in order to be considered for payment from your account.
If there is a termination date on your account, expenses must be incurred prior to the termination date to be eligible for reimbursement. Please see your summary plan description for more information.
Claims must be received on or by the claims filing deadline to be eligible for reimbursement.

Visit our website to:
Maximize account benefits by easily and conveniently submitting your claims online.
View all transactions associated with your account.
Set up direct deposit for faster claim reimbursements.

We are committed to maintaining complete and accurate information about you and your accounts. If you believe the information appearing on this statement is not correct, please notify us at:

800-859-2144
Monday through Friday, 7 AM to 8 PM Central Time

Frequently Asked Questions

Q: How do employers track at-risk, forfeiture amounts?

A: These amounts may be accessed on the Participant Activity Report and this report may be run at any time throughout the year to monitor these amounts.

Q: Why am I still being billed for Dependent Care Accounts when an employee is terminated?

A: Employees can continue to incur expenses beyond their last date of employment and the employer will continue to be billed until the account funds are exhausted.

Q: Who do I contact if I have questions about my reports?

A: Contact group service at 800-859-2144.